



Jordan Opportunity for  
Virtual Innovative  
Teaching and Learning

# E-Tutors Training for Jordanian Students

## Technische Universität Dresden

03-16.09.201

### Program



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# E-Tutors Qualification for Jordanian Students

03-16.09.2019

Technische Universität Dresden  
Dresden – Germany

## Course Description

Virtual Collaborative Learning (VCL) as an interactive connected learning setting requires intensive exchange and continuous communication between students working in groups to achieve a common learning goal in a virtual environment. For this active engagement in online group learning, students need competent and reachable support to facilitate open and respectful collaboration, resolve conflicts and avoid dropouts. This is the role of the “E-Tutor” who will be qualified in this workshop to:

- facilitate virtual knowledge building and exchange
- motivate individual students and groups for proactive participation and contribution
- observe and evaluate online collaboration and teamwork
- recognise conflict situations and intervene to solve group problems

## Target Group

Bachelor and Masters Students at Jordanian HEIs

## Workshop Facilitators

M.Sc. Alexander Clauss – Technische Universität Dresden

Dipl.-Hdl. Anne Jantos – Technische Universität Dresden

M.Sc. Florian Lenk – Technische Universität Dresden

## Online Community Moderator

Dr. Wissam Tawileh – Technische Universität Dresden

## Learning outcomes

By the end of this training, Jordanian students will be able to:

- Recognize Virtual Collaborative Learning arrangements and processes (remember)
- Identify benefits and limitations of VCL in their local learning practices (understand)
- Explain the role and tasks of E-Tutors in Virtual Collaborative Learning (understand)
- Experiment Moderated Groupwork in a VCL environment (apply)
- Connect E-Tutors tasks and activities to teamwork progress in a VCL setting (analyse)
- Assess individual contribution and teamwork in a VCL course (evaluate)
- Assist academic staff as E-Tutors in local and international VCL courses (create)

## Training Content

| <b>Tuesday 03.09.</b>                                                                                                                                                                       |                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Preparation</b>                                                                                                                                                                          | <ul style="list-style-type: none"> <li>• Project aims and training objectives</li> <li>• Team building and agreement</li> </ul>                            |
| <b>Wednesday 04.09.</b>                                                                                                                                                                     |                                                                                                                                                            |
| <b>Block 1</b>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Introduction to Virtual Collaborative Learning (VCL)</li> <li>• Communication in the Virtual Classroom</li> </ul> |
| <b>Block 2</b>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Creating group identity and trust</li> <li>• Working and learning in Groups</li> </ul>                            |
| <b>Thursday 05.09.</b>                                                                                                                                                                      |                                                                                                                                                            |
| <b>Block 3</b>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Moderation in VCL-Projects</li> <li>• Work processes in VCL-Projects</li> </ul>                                   |
| <b>Block 4</b>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Conflict causes in VCL-Projects</li> <li>• Conflict recognition and intervention</li> </ul>                       |
| <b>Friday 06.09.</b>                                                                                                                                                                        |                                                                                                                                                            |
| <b>Block 5</b>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Intercultural Communication in learning settings</li> <li>• Individual and group assessment</li> </ul>            |
| <b>Block 6</b>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Learning Analytics</li> <li>• Motivation and Gamification</li> </ul>                                              |
| <b>Practical Exercises<br/>04-06.09.</b>                                                                                                                                                    |                                                                                                                                                            |
| <ul style="list-style-type: none"> <li>• Computer Supported Collaborative Learning (CSCL)</li> <li>• Role-Play and problem scenarios</li> <li>• Group discussion and reflection</li> </ul>  |                                                                                                                                                            |
| <b>Moderated Groupwork<br/>09-13.09.</b>                                                                                                                                                    |                                                                                                                                                            |
| <ul style="list-style-type: none"> <li>• Virtual Collaborative Learning (VCL) arrangement</li> <li>• Case Study Work simulation</li> <li>• E-Tutoring analysis and documentation</li> </ul> |                                                                                                                                                            |
| <b>Roundup and Conclusions<br/>16.09.</b>                                                                                                                                                   |                                                                                                                                                            |
| <ul style="list-style-type: none"> <li>• Group results presentation</li> <li>• Evaluation and feedback</li> <li>• E-Tutoring assignment</li> </ul>                                          |                                                                                                                                                            |

## Program Overview

Location: Technische Universität Dresden

Rooms: TIL-205 / GER-039 (see map)

|              | <b>Tue<br/>03.09.<br/>TIL-205</b> | <b>Wed<br/>04.09.<br/>TIL-205</b> | <b>Thu<br/>05.09.<br/>GE-39</b> | <b>Fri<br/>06.09.<br/>GE-39</b> | <b>Sat<br/>07.09.</b> | <b>Sun<br/>08.09.</b> | <b>Mon<br/>09.09.<br/>GE-39</b> | <b>Tue<br/>10.09.<br/>GE-39</b> | <b>Wed<br/>11.09.<br/>GE-39</b> | <b>Thu<br/>12.09.<br/>GE-39</b> | <b>Fri<br/>13.09.<br/>GE-39</b> | <b>Sat<br/>14.09.</b> | <b>Sun<br/>15.09.</b> | <b>Mon<br/>16.09.<br/>TIL-205</b> |
|--------------|-----------------------------------|-----------------------------------|---------------------------------|---------------------------------|-----------------------|-----------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|-----------------------|-----------------------|-----------------------------------|
| <b>09:00</b> | Welcome Note                      | Training Block 1                  | Training Block 3                | Training Block 5                |                       |                       | Moderated Groupwork             |                                 |                                 |                                 |                                 |                       |                       | Results Presentation              |
| <b>10:30</b> | Coffee Break                      |                                   |                                 |                                 |                       |                       | Coffee Break                    |                                 |                                 |                                 |                                 |                       |                       | Coffee Break                      |
| <b>11:00</b> | Program & Objectives              | Practical Exercise                | Practical Exercise              | Practical Exercise              |                       |                       | Moderated Groupwork             |                                 |                                 |                                 |                                 |                       |                       | Reflection & Discussion           |
| <b>12:30</b> | Lunch                             |                                   |                                 |                                 |                       |                       | Lunch                           |                                 |                                 |                                 |                                 |                       |                       | Lunch                             |
| <b>13:30</b> | TUD Presentation                  | Training Block 2                  | Training Block 4                | Training Block 6                |                       |                       | Moderated Groupwork             |                                 |                                 |                                 |                                 |                       |                       | Evaluation & Feedback             |
| <b>15:00</b> | Team Building                     | Practical Exercise                | Practical Exercise              | Practical Exercise              |                       |                       | Moderated Groupwork             |                                 |                                 |                                 |                                 |                       |                       | Closing Note                      |
| <b>16:30</b> | Evening Program (Optional)        |                                   |                                 |                                 |                       |                       | Evening Program (Optional)      |                                 |                                 |                                 |                                 |                       |                       | Departure                         |